



Simply Connected, Simply Secure.

Introducing a whole new level of safety and security for the things that matter most in life.

C24
interactive

Package highlights

Notification	<ul style="list-style-type: none">• Instant notification of pre-defined events• Works with any control panel that communicates in SIA or Contact ID that has a secondary communication path available
Security	<ul style="list-style-type: none">• Connect and control to arm/disarm, bypass and see real time system status• Instant notification of pre-defined events
Touch	<ul style="list-style-type: none">• Private WiFi network for touch screen and cameras• Connect and control to arm/disarm, bypass, see real time system status• Real time live video viewing, and video recording triggering on pre-defined events with instant notification• Instant notification of pre-defined events
Automation	<ul style="list-style-type: none">• Builds on Touch package by integrating Z-Wave® compatible devices to allow customers to easily manage thermostats and lighting devices from the web, touch screen or their mobile phone
Video	<ul style="list-style-type: none">• Available Direct tunneling IP Camera• Connects to the home router through hardwire or WiFi• Real time live streaming and video capture



Ultimate Control



C24-TOUCH is an easy-to-use 7" color touchscreen that provides access to the customer's home security and automation devices as well as access to web content — for example the latest sports, weather, news and traffic reports. This security, home automation and lifestyle information control center even connects to your customers' preferred online photo album!

C24-HUB is a gateway that gives the customer the ability to control and monitor devices through Z-Wave® technology. Customers will be able to control lights, thermostats and other appliances wirelessly. The gateway also provides a private WiFi network that is used for secure communications to the C24 interactive cameras and touchscreen. It also provides seamless integration with your DSC security system for connect and control arm/disarm, bypass and real time system status.

Online management by your customers

C24 Interactive allows customers to take more ownership for their account. Depending on the C24 Interactive package, customers can:

Benefits	Available on Packages
✓ Manage their account	All
✓ Review event history	All
✓ Set up notification services	All
✓ Check system status	Security, Touch, Automation
✓ Arm/disarm their system	Security, Touch, Automation
✓ Set up schedules	Security, Touch, Automation
✓ Control home environment devices	Automation
✓ View live and archived video	All *

* Video package needed for Notification and Security packages



Customer by customer, C24 Interactive helps you grow your business

Whether you need basic home notification, control of your security system or enhanced video notification, C24 Interactive has a solution for you. C24 Interactive offers comprehensive packages that provide an ideal dealer platform to extend current service capabilities both within and beyond your existing customer base. And with the modular approach to home automation, you can continue to up-sell and offer upgrade devices year after year.

The Notification package allows existing customers to take advantage of the email and SMS notification with the option for a direct tunnelling camera. By offering even the simple package, it's an opportunity to get close to your customers and set the stage for future service expansion.

C24 Interactive is compatible with any manufacturer control panel that communicates in SIA or Contact ID, that has a secondary communication path available.

Building on the well-established Connect 24 brand, C24 Interactive expands the brand offering with a range of customer-centric solutions.

The Connect 24 brand has over a decade of brand recognition activating and administering cellular and GSM devices for the security alarm business in the US and Canada. Now with C24 Interactive, dealers can expand their offerings with collaborative services that customers increasingly demand.

Ultimate Video



C24-CAM54IR IP 54 Rated Camera with IR illumination allows for indoor and outdoor use in both lit and low light situations. The camera automatically provides extra IR illumination when enough visible light is not available for proper operation. Connectivity is provided through either a hardwired or wireless IP connection to the C24-HUB.

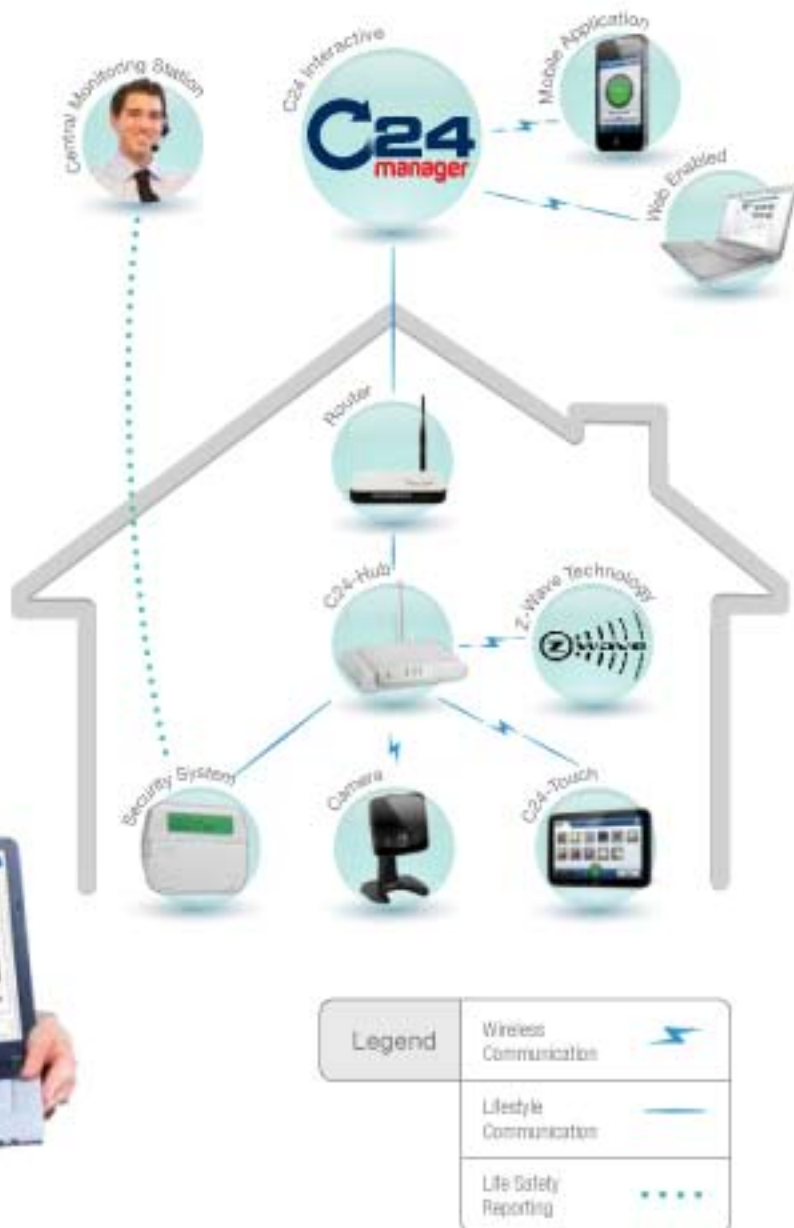
C24-CAM54IRT Direct Tunnelling Camera provides all of the features of the C24-CAM54IR and allows video connection to the platform without the use of the C24-HUB. Connectivity is provided through either a hardwired and WiFi connection to the home router.

C24-CAMANL Analog Camera Adapter integrates new or existing analog cameras to the platform. The adapter will convert and transmit the video signal over a hardwired connection to the C24-HUB.

C24 Manager gives the ability to remotely control*

Your customers can check system status on all their locations over the Internet and on mobile devices with the C24-HUB, cameras, touchscreens and Z-Wave® lighting, thermostat and lock control technology. Minimal wiring is needed for additional modules when using the private WiFi network and Z-Wave® wireless controller which are included with the C24-HUB.

*Not available on Notification package



Ultimate Automation



Z-Wave® Wireless Modules allow homeowners to have 'connect and control' of their home remotely through C24 Manager, the C24 Touchscreen and/or mobile devices. For example, lights can be set to turn on and off in random patterns to give the impression of occupancy, thermostats can be controlled to save energy or even turned on remotely to warm a location prior to arrival. Our offering includes Z-Wave® compatible in-wall light switches, plug-in lamp/appliance modules, door locks and Z-Wave® wireless thermostats. Enrolling these devices is easy – and provides the opportunity for future Z-Wave® add-ons that the customer can easily do themselves by way of upgrades via the C24 Portal. Your customers will love it because their investment is easily upgradeable and convenient. You will love it because it saves you valuable time and cost, while at the same time benefitting your RMR and adding to your bottom line.



Whether home or away, at the desk or on the go, our interactive solution makes it simple to monitor property, keep loved ones safe, and stay connected to home and family from anywhere.

C24 Interactive is designed to offer you innovative and flexible packages to suit your customers' needs and requirements.

Redefine the way you protect your customers with C24 Interactive – today and tomorrow.

Innovative and Intuitive Package Offerings

C24 Interactive now offers a range of pre-defined security packages from a simple "notification" option to a more automated "connect and control" option. Packages can be easily upgraded as your customers' requirements evolve over time, creating long-term and entrenched revenue streams for today and for the future.

Selectable/Multiple Connection Methods

There are so many ways for your customers to use C24 Interactive to administer their security system and lifestyle needs. Customers have the option of using the secure, password-protected and easy-to-use C24 Portal on computers, the C24 Manager Mobile App for Apple and Android devices and the C24 Mobile Portal for Blackberry and other mobile/smartphone devices. The C24 Manager Orb which is included on all connection methods, displays instant status updates of a customer's security system.

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Features	Packages				
	Notification	Security	Touch	Automation	Video
Email Notification	✓	✓	✓	✓	✓
SMS Notification	✓	✓	✓	✓	✓
Instant notification of pre-defined events	✓	✓	✓	✓	✓
C24 Manager Mobile Apps and Mobile Browser Compatibility	✓	✓	✓	✓	✓
Real time live video viewing, and video recording triggering on pre-defined events with instant notification	✓	✓	✓	✓	✓
Connect and control to arm/disarm, bypass and see real time system status		✓	✓	✓	
Private WiFi network for enrolled devices			✓	✓	
C24 Touchscreen			✓	✓	
Z-Wave® Compatible Devices				✓	

✓ Optional



C24 Interactive is part of the Connect 24 family

For more information on C24 Interactive please visit

www.connect24.com/c24interactive

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For Dealers
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